

HAVEN+

Crafting
Memorable
Experiences

Integrated
Solutions for
Hotels, Resorts &
Accommodation
Facilities



“Beyond loving
what we do,
HAVEN+ cares
deeply about the
impressions we
make in the
spaces we help
you create.”

- Peter Mikkelsen, *Managing Director*

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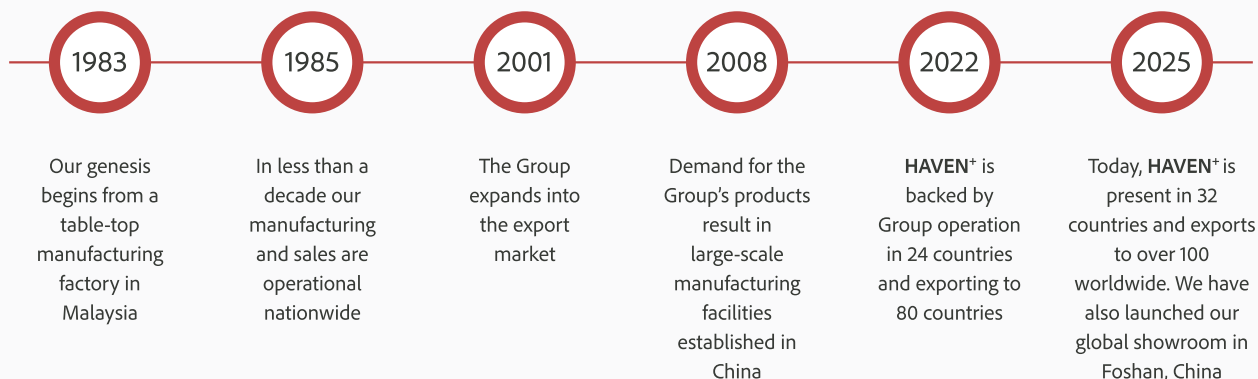
At the heart of our consultancy serving property developers, hotel and resort owners and operators, as well as accommodation service providers, lies a deep-seated care for the impressions we leave in the spaces we touch. This philosophy guides every decision in our design, fabrication and delivery processes, ensuring that **HAVEN+** not only meets but exceeds the expectations of our partner-clients and their guests.

We come to every project with an acute awareness of its potential impact on the pleasure and wellbeing of those who pass through its doors. Inspiring us to imbue each space with a sense of comfort, and beauty that resonates deeply with guests, encouraging them to return time and time again.

Our dedication to this craft is fueled by nearly 40 years of experience in the furniture design and manufacturing industry, through a multidisciplinary team that boasts international experience in an impressive portfolio stretching across the globe.



The Solid History Behind HAVEN+



“To accomplish the highest quality for your projects, we study your brief to pre-empt blind spots, oversights, and the unforeseen - ready to pivot for your advantage.

All because your peace of mind is our duty of care, which we take very seriously.”

- Lee Fook Siong, *General Manager, KIAN Export*

Our commitment to you is rooted in a deep understanding of the balance between cost, function, and aesthetics.

Through this lens, we approach each component of every project with a holistic perspective, ensuring that every element contributes to the overall vision and success of the space.

HAVEN+ goes that extra mile on every project we undertake regardless of size and budget where our highly resourceful team applies 'value engineering' principles to help save unnecessary expenses.

This is the **HAVEN+** promise without sacrificing performance, impact and overall quality: meticulous attention to detail and unwavering commitment to delivering excellence at every step that sets us apart as true professionals you can fully depend on.

Service Offerings



Detailed Design Drafting



Material Selection & Sourcing



High-Precision Manufacturing



Comprehensive Project Management



Efficient Transportation & Logistics



On-Site Setup & Implementation

Project Milestones

- Confirmation Order from Clients
- Study of Designers' Recommendations
- Research & Development
- Shop Drawings
- Sample-boards for the Products
- Specifications Agreed
- Sign-off by All Stakeholders
- Proto-typing
- Control Room (For benchmarking)
- Bulk Production
- Site Safety Induction
- Delivery Coordination
- Site Management on Delivery
- Handover to Client

**“We understand materials.
We appreciate design.
When HAVEN+ takes on
challenging briefs we fully
commit to realising your
vision.”**

- **Jocelyn Tan**, *General Manager, KIAN Contract Hong Kong*



Understanding materials is not just about knowing their properties, textures, or colours, but about grasping how they can come together to breathe life into a design. The combined and vast experiences of our founding and managing personnel will guarantee optimum results at every project milestone.

Our respect for design drives us to be meticulous in our craft, ensuring that every detail aligns with the overarching vision and purpose of the space.

HAVEN+ is well aware that innovative breakthroughs will present challenges, which we see not as obstacles but as opportunities to innovate and excel.

Hence, our team dives deep into each project, employing a collaborative approach that involves constant communication, brainstorming, and problem-solving to ensure that the final outcome not only meets but surpasses expectations.

After all, we are in partnership to create something truly remarkable.

“Like true professionals you can fully depend on, we pay close attention to the finest details in everything we do.”

- Manya Kakroo,
Regional Director



Our attention to detail extends beyond the physical elements of design; it encompasses the entire project management process. From the initial consultation to the final installation, every step is meticulously planned and executed with precision.

This rigorous approach ensures that timelines are met, budgets are adhered to, and, most importantly, the vision of our clients is realized to its fullest potential, with a thoroughness that make us trusted partners in the industry.

**“Rest assured that
HAVEN+ will lavish
every project
entrusted to us
with love and care
you have yet to
experience.”**

- Peter Mikkelsen, *Managing Director*

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HAVEN+ promises you an exemplary level of dedication to excellence in every aspect of our work to ensure that the hotels, resorts, and accommodations we help create are destinations to please and delight. Depend on us for our ability to see, appreciate, and meticulously craft every detail into a cohesive and captivating whole.

Public Spaces



All-Day Dining



Poolside



Guestrooms



Function Rooms



Back of House



Public Spaces



Sunway Serene, Kuala Lumpur, Malaysia



Park Regent, Kuala Lumpur, Malaysia



Oyado Andon Toba, Japan



X10 Khaolak Resort, Thailand



Daydream Island Resort, Australia

All-Day Dining



Holiday Inn Express, Kuala Lumpur, Malaysia



The Westin, Kuala Lumpur, Malaysia



Sunway Resort Hotel, Selangor, Malaysia



X10 Khaolak Resort, Thailand

Poolside



Doubletree Hilton Hotel, Johor, Malaysia



M Adora, Kuala Lumpur, Malaysia



The Kuala Lumpur Journal Hotel, Malaysia



Six Senses Yao Noi, Thailand

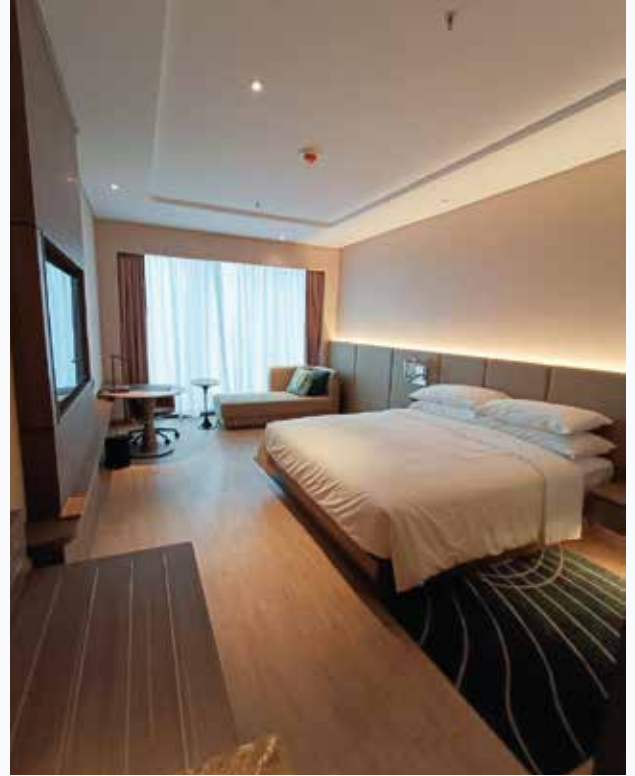


Aqua Boracay, Philippines

Guestrooms



Amari Hotel, Kuala Lumpur, Malaysia



Courtyard by Marriott Setia Alam, Selangor, Malaysia



X10 Khaolak Resort, Thailand



Aspect Niseko Apartment, Japan

Function Rooms



Marquis at Marriott Bangkok, Thailand



The Surawongseat at Marriott Bangkok, Thailand

We are grateful for these opportunities to help realise the design vision of our Client-Partners, with HAVEN+ meticulous attention, love and care ...

Thank you.

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Penang Marriott Hotel



Befitting its location in the Pearl of the Orient, Penang Marriott is the epitome of 5-star project efficiency by **HAVEN+**. Together with its property owners, our meticulous team ensured that Marriott management in Hong Kong, designers in Thailand, and both suppliers and fabricators from China to Italy, stayed closely on one page at all times to achieve milestones that were satisfying as they were delightful.

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Year of Completion
2023

Scope of Work
Supply and delivery of loose furniture to 233 guestrooms and suites, public spaces, poolside, all-day dining, kids' club and lounge

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DAY DREAM
ISLAND

Daydream Island Resort, Australia



At an island location described as the Gateway to the Great Barrier Reef off the coast of Queensland, Australia, the challenge was to source, procure, fabricate and deliver premium furniture and fittings from five countries: Indonesia, Malaysia, Vietnam, China and as far away as Italy. The **HAVEN+** strategy to enlist local partners in Australia helped expedite in four short months full delivery and installation.



DAYDREAM
ISLAND



Year of Completion
2019

Scope of Work
Supply and delivery of loose furniture to hotel guestrooms and public spaces

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Heritage Aarah Resorts, Maldives



HAVEN+ sourced and delivered over two thousand pieces of furniture selected to the strict design specifications by the project's Maldivian architect. The Client's insistence on Grade A Teak for feature pieces was ensured by having in our team a Sri Lankan timber scientist for precision quality control. An unanticipated urgent short-term storage challenge was managed and negotiated by **HAVEN+** swiftly and within budget.



Year of Completion
2019

Scope of Work
Supply and delivery of loose furniture to guest villas and public area buildings on land and water

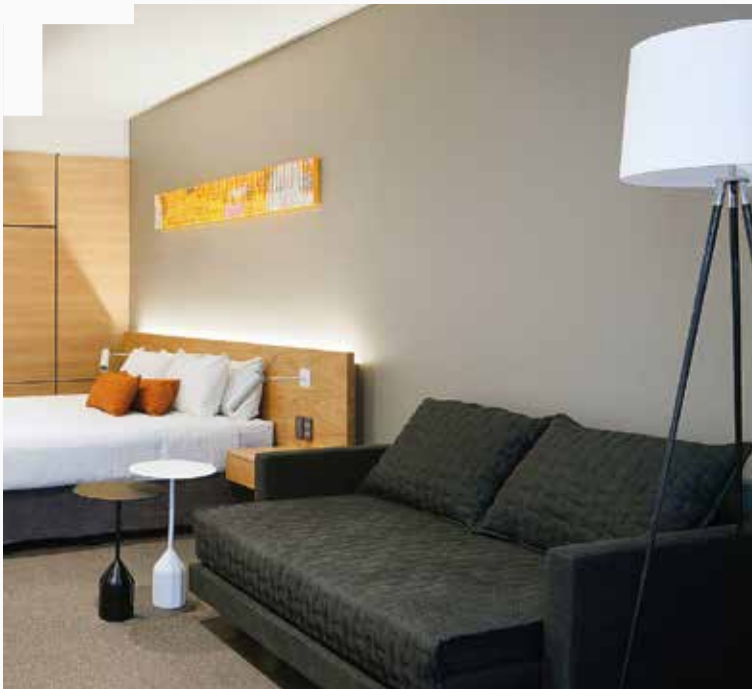
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jasper.
HOTEL

Jasper Hotel, Australia



Noteworthy for the project that launched **HAVEN+** 'Room In A Box', where an entire room set-up achieves modularity of design that saves time, money and trouble without compromising quality. From such innovation: 60 rooms on 6 floors transformed within 6 weeks, without the hotel having to cease operations. This was **HAVEN+** 'value engineering' in full demonstration.



Year of Completion
2019

Scope of Work
Supply and delivery of built-in and loose furniture to 59 hotel guestrooms

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MILLERZ
SQUARE@OKR

Millerz Square Residence



In the midst of the Global Pandemic **HAVEN+** stepped up on its attention to one of its biggest projects. As logistics, supply chains and businesses of every kind buckled under lockdowns and border closures, original specs here required re-rationalising to reduce spending and increase efficiency. 12,000 completed pieces of furniture for 959 apartments, and various common areas were attended to over 6 months, reaching completion even as the Pandemic quelled in January 2023.

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MILLERZ
SQUARE@OKR



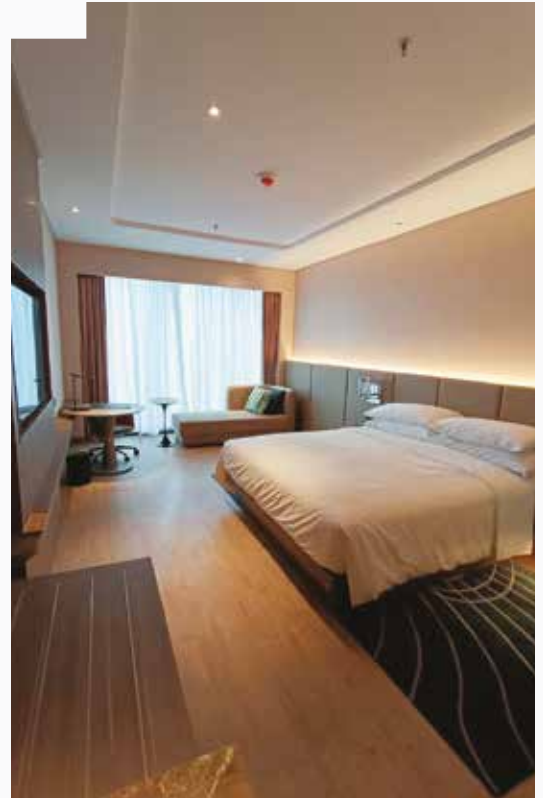
Year of Completion
2023

Scope of Work
Supply and delivery of loose furniture to 959 apartment units, public areas and outdoor facilities

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COURTYARD
BY MARRIOTT

Courtyard by Marriott



Year of Completion
2021

Scope of Work
Supply and delivery of loose furniture to 225 guestrooms and suites at Setia Alam

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Qliq
DAMANSARA

Qliq Damansara Hotel



Year of Completion
2015

Scope of Work
Proposed and delivered built-in and loose furniture, soft furnishing and lighting works for all guestrooms



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ROOM-IN- A-BOX

The Quick-Smart Decision








Modular, adaptable, and built to deliver fast ROI, HAVEN+ eases the decision-making process in room format and design.

Our system benefits hotels and accommodation facilities: pre-designed room solutions can be tailored to your required budgets and styles, easily repeatable and inexpensive to refresh every five to seven years to remain fashionably stylish.

Choose your preferred look from a range of designs we have created that would be suitable for your style and budget.

The best part is your guestrooms can be up and running in a shorter lead time.

Here's how it works:

-  Visualise your rooms in the first meeting
-  No guesswork involved
-  Fast turnaround
-  Reduced design costs
-  Talk directly to the manufacturer
-  Same team from start to finish
-  From practical conception to reality

“At HAVEN+
we adhere to
the principle
that price is
what you pay
but value is
what we must
deliver, every
time.”

- James Ng, *Chairman*



'Value engineering' is a systematic and organised approach to maximise the value of a project by examining its functions, materials, processes, and practices. This is to identify opportunities for reducing costs while maintaining or improving quality, reliability, performance, and safety.

The process typically involves a multidisciplinary team that reviews a project's specifications and features to determine where savings can be made without compromising the overall objectives or quality. This can include simplifying processes, using alternative materials or technologies, optimising resources, and eliminating unnecessary expenditures.

With every project we undertake, our Clients are privileged with the **HAVEN+** 30-month warranty. The goal is to enhance value for both the provider and the end-user, and making the project more efficient, effective, and sustainable. Through 'value engineering', projects can achieve better outcomes, increased innovation, and higher satisfaction with lower investment.

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“We strive to be greater than the sum of our parts. Where **HAVEN+** teamwork is upheld as paramount for best results every time.”

- HAVEN+



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EXPORT ENQUIRIES

KIAN EXPORT (M) SDN BHD (450852-W)

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Seksyen U8, 40150 Shah Alam, Selangor Darul Ehsan, Malaysia
t: + 603 5035 5422 havenplus.global@kian.com



CONTRACT ENQUIRIES

KIAN CONTRACT (HONG KONG) PTE. LTD.

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Nan Hai District, 528223 Foshan City, Guangdong Province, China